

May 29, 2007

## Dear Cal Water Customer:

In early June, California Water Service Company will begin a major, five-month pipeline replacement project on Mooney Boulevard, beginning at Packwood Creek and ending at Noble Avenue. The project will improve the reliability of the water system and enhance its fire-fighting capacity.

The project will entail adding fire hydrants and replacing two miles of six- and eight-inch water mains with 12-inch water mains. It was scheduled in coordination with a Cal Trans street-widening project slated for January to reduce the overall cost of the project, and in turn, decrease its effect on water rates.

Crews will be working between the hours of 6 p.m. and 6 a.m. to minimize the impact on businesses located in the construction area. The night schedule should also alleviate traffic delays associated with the work, which will be done in stretches of 1,000 feet at a time. Additionally, we will keep one lane in each direction open at all times.

Because Mooney Boulevard is heavily traveled, we do not expect the noise level to increase significantly while the project is underway. However, during the short period of time that heavy machinery is in use near your home, you may hear more noise than you normally do; we assure you that we will do our best to keep the work moving to make this period as short as possible.

During the course of the project, as the new water lines are connected to the existing system, Cal Water may need to interrupt your water service briefly. We will leave a door hanger the day prior to the service interruption and will restore your service as quickly as possible.

To keep track of our progress, you can log on <a href="www.calwater.com">www.calwater.com</a> for construction updates. Additionally, if you would like to receive periodic progress updates via email, we encourage you to send your email address to <a href="wkingman@calwater.com">ykingman@calwater.com</a>. Your email address will not be distributed to any outside parties.

We thank you in advance for your patience as we complete this important and necessary water system improvement. Please contact us at 559-624-1600 if you have any questions or concerns.

Sincerely,

Phil Mirwald District Manager

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